

## **MEDIA RELEASE**

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### **ACPET welcomes Training Ombudsman for Queensland**

The Australian Council for Private Education and Training (ACPET) has welcomed the Palaszczuk Government's restoration of a Training Ombudsman in Queensland, with legislation to establish the position introduced into parliament yesterday.

ACPET CEO Rod Camm said the position offered a number of benefits including providing an avenue to deal with and resolve individual complaints from students.

“The Ombudsman will provide a much-needed consumer-focused complaint-handling process for students and providers. It will also look at how the training system is working and provide advice to government on potential program issues and improvements.”

Mr Camm explained ACPET appreciated the opportunity to contribute to the development of the Training Ombudsman's role and functions, particularly looking at the systemic issues.

“ACPET members welcome this role as it will assist in identifying and addressing concerns that can sometimes reflect on the whole sector,” he said. “We look forward to supporting the Training Ombudsman, to ensure we can continue to have a quality training system that is best able to respond to the skill needs of Queensland students, apprentices and trainees and industry.”

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